

Date and time of meeting: 19th July 2016 @ 12:30 – 13:45

Introduction and Future PPG meetings

Stefan welcomed members to the meeting and thanked them for volunteering to form the Patient Participation Group.

Everyone introduced themselves, and the group was informed that the practice had two new partners; Dr Salman Shahid who joined 1/4/15 and Dr Obaid Khan who joined 1/4/16.

After a brief discussion it was agreed that the group should initially meet every two months, with the duration of the meeting set at 1 hour, with a potential over spill to 1.5 hours should the need arise.

The size of the group should be 8 patients; therefore a member list of 10 will be required to take account for any members that are unable to attend.

Stefan agreed to pass any relevant information onto the group as deemed appropriate. Everyone present agreed that the best method would be via e-mail.

Stefan mentioned that the Patient Participation Group was the patients meeting, and enquired whether anyone would like to chair future meetings; everyone present agreed that Stefan should chair future meetings.

NHS England has stated that ideally these meetings should be chaired and patient led; any patient wishing to take over this role in the future is welcome to do so.

Teresa stated that the practice must input into future meetings and not leave the PPG to run meetings unsupported.

Middleton Walk in Centre

It was considered that Walk In Centre was a necessity for local patients who do not have their own transport. With patients having to travel longer distances to access A&E.

The PPG members had a discussion around who in a position of authority could support them in this area.

Heywood and Middleton labour MP Liz McInnes was mentioned, and one of the PPG members agreed to make contact with her.

A strong view was shared that's services within the community should stay in Middleton.

Stefan mentioned that a 7 day access service (GP's and Practice Nurse) was in place, which was run from four locations across:-

Middleton - Peterloo Medical Centre

Heywood - Birtle View

Rochdale - Kingsway Practice

Littleborough - Littleborough Group Practice

The question was raised "How many patients use the Walk in Centre, and can the 7 day access service cope with demand once the Walk In Centre closes"?

Stefan will speak with the CCG to pose this question.

Other Services

It was stated that where possible patients are being redirected to more appropriate services, such as SpecSaver, who now operate a MECS (minor eye condition service).

Dr Shahid explained that we are looking towards the local pharmacists to undertake medication reviews/BP's/Home Visits. This was met with some scepticism.

It was explained that this would be a key area in the future as there is a major shortage of GP's.

Proposed plans for Rochdale Road Medical Centre.

EPS 2

During November 2016, the practice will be introducing EPS Phase 2, whereby patient prescriptions will be digitally signed and sent to a pharmacy of the patient's choice to collect their medication.

Patients on repeat medication are currently able to order their medication online with password protected access; therefore patients will no longer need to come to the surgery to drop off the repeat ordering side of their

prescription, or call back to collect their prescription, they will just go along to the pharmacy to collect their medication.

Patients can also be issued with a prescription token, which they can take along to any pharmacy as they do now with a paper copy.

Practice Extension/ Revamp

The Partners are currently in discussion with an architect with regards to extending the premises, and have plans to revamp the practice.

The intension behind this is to bring new services in to the community. These will need to be approved by the CCG (Clinical Commissioning Group).

It was suggested by members that all local practices should offer this type of activity, with a different service being provided at each practice.

It was stated that this has already been discussed at our LEG (Local Engagement Group) meetings, but all services would need CCG approval.

Future of GP Practices.

Dr Shahid explained to the group that following the Devolution Manchester that new models of providers are being imposed.

Numerous meeting have taken place to discuss setting up an LCO (Local Care Organisation) and MCP (Multi Care Provider) whereby board members would be elected from GP's/Police/Local Council/Secondary Care (hospitals)/Dental/Ophthalmic services/Pharmacy.

The LCO will be a provider organisation providing community services, GP services, dental services, pharmacy and ophthalmic services etc.

These changes could have a major impact on the future of General Practice, will practitioner remain independent or become salaried, moving from practice to practice as directed.

There is very little guidance at present.

The next meeting to discuss this is the 9th August 2016.

Date of Next Meeting

To be confirmed (sometime during September 2016)